



NEWS RELEASE

FOR IMMEDIATE RELEASE

Media Contact:

Allison Hersh

Capricorn Communications

912.441.1285 | pr@capricorncomm.com

CrowdStrike Outage Affects Online Motor Vehicle Renewals and Tag Renewal Kiosks in Chatham County

SAVANNAH, Ga. (July 19, 2024) – The [Chatham County Tax Commissioner's Office](#) announced earlier today that online motor vehicle renewals and vehicle tag renewal kiosks at Kroger and Publix locations across Chatham County have been impacted by the CrowdStrike outage that has disrupted electronic systems nationwide.

At this time, there is no confirmed date or time when the Chatham County Tax Commissioner's Office motor vehicle renewal system and vehicle tag renewal kiosks at Kroger and Publix stores will be back online and available for customer use. The Chatham County Tax Commissioner's Office will share additional updates as soon as information is available.

In the meantime, Chatham County residents can continue to pay property tax bills and conduct property tax businesses online at tax.chathamcountyga.gov or at any of the following Chatham County Tax Commissioner's Office locations during regular business hours:

Downtown Office

222 W. Oglethorpe Ave., Suite 107

Southside Office:

1145 Eisenhower Dr.

Westside Office:

295 Police Memorial Drive (off Chatham Parkway)

In addition, the following satellite office are open for property tax-related business by appointment during limited hours:

Wilmington Island Satellite Office:

125 Wilmington Island Rd.

Port Wentworth Satellite Office:

7224 GA-21

Bloomington Satellite Office:

8 Hwy. 80

To make an appointment at any Chatham County Tax Commissioner's Office, please contact **(912) 652-7100** or tax@chathamcounty.org

ABOUT THE CHATHAM COUNTY TAX COMMISSIONER'S OFFICE:

Under State law, the Chatham County Tax Commissioner is responsible for the administration of the billing and collection of current and delinquent ad valorem taxes due the State of Georgia, Board of Education, Transit Authority, Chatham County, Chatham County municipalities, and Special Service District on real and personal property as well as mobile home taxes, public utility taxes, timber taxes, heavy duty taxes, street lighting fees, and solid waste fees. In addition, the Tax Commissioner is responsible for the billing and collection of ad valorem taxes and Title Ad Valorem Tax due the State of Georgia, Board of Education, Transit Authority, and Chatham County municipalities at the time of title application and tag renewal. Under the leadership of Chatham County Tax Commissioner Sonya L. Jackson, the Tax Commissioner's Office operates three convenient offices to serve citizens, including a Downtown Savannah location at 222 W. Oglethorpe Ave. #107, a Southside Savannah location at 1145 Eisenhower Dr., and a West Chatham location at 295

Police Memorial Dr. For more information, please contact **(912) 652-7100** or tax@chathamcounty.org. Learn more: tax.chathamcountyga.gov.

###

--

Capricorn Communications
912.441.1285
pr@capricorncomm.com
www.capricorncomm.com